Above All Else
we are committed to the care and improvement of human life

HCA WEST FLORIDA
It was a busy year in 2016 for HCA West Florida hospitals as we treated more patients than ever and expanded services, all reflective of the vibrant growth experienced throughout the greater Tampa Bay area.

Cranes were replaced with storks at Oak Hill Hospital with the opening of the Maternity Suites tower in June, where a projected 800 births will take place this year. A former retirement destination, Hernando County today is experiencing its fastest growth in the 18 to 24 years old segment. With our closest maternity programs about 45 minutes north at Citrus Memorial and 45 minutes south at Medical Center of Trinity, the Oak Hill program has brought convenient high tech, soft touch OB services to the community.

Brandon Regional’s massive ER expansion continued throughout the year. Phase II opened mid-summer with a dedicated Behavioral Health ER. The final phase is underway and will feature the opening of a Pediatric ER, to support the hospital’s Pediatric Center and expanded pediatric surgical capabilities.

Our 21st ER opened just before Thanksgiving providing Palm Harbor residents immediate access to emergency care. Affiliated with Medical Center of Trinity, the freestanding ER is located on US 19, just south of the entrance to the Innisbrook Resort, and provides the same level of emergency services as the hospital, 24/7.

Sun City Center and Southshore communities also enjoyed the opening of a patient tower at South Bay Hospital. The more than $30 million project includes large private patient rooms with the latest technology, along with a beautiful sky lit lobby and patio dining area, all designed to create a warm, healing environment for patients and their families.

Largo Medical Center’s Transplantation Center has brought life-saving services to Pinellas County and communities along Florida’s west coast. The hospital’s successful kidney transplant program expanded in 2016 to now include liver transplants.

Technology updates continued at all of our hospitals with a strong focus on robotic surgery, as new systems expand capabilities beyond soft tissue. Memorial Hospital added a second robot, with new programs at Englewood and Northside. Brandon Regional, Fawcett Memorial and Largo Medical Center join Doctors Hospital in offering Mazor Robotic technology for minimally invasive spine surgery and Brandon also added a Mako robot for orthopedic surgery.

To support our breast surgery programs, Medical Center of Trinity and Brandon Regional added 3D Mammography, which offers superior imaging with the same compression, adding only a few seconds to the procedure time.

I hope that you will take the time to review our many contributions last year as we look forward to continuing to provide high quality health care to the communities we serve.

Sincerely,

Peter A. Marmerstein, FACHE
President & Chief Executive Officer
ABOUT HCA
HCA was founded in 1968 when Dr. Thomas Frist, Sr. led a group of physicians to build a hospital in Nashville. Today HCA is the nation’s leading provider of quality healthcare services with locally managed facilities that include 170 hospitals and 118 surgery centers. In Florida, there are 46 hospitals and 32 surgery centers.

HCA WEST FLORIDA
Headquartered in Tampa, the HCA West Florida Division includes 16 hospitals on 18 campuses, 21 ERs, 14 surgery centers, physician practices, 21 Graduate Medical Education programs, a supply chain center and an integrated regional laboratory. Together the network employs more than 18,911 individuals with 3,301 physicians on staff, all committed to keeping Tampa Bay healthy.
## HCA WEST FLORIDA COMMUNITY IMPACT

### By The Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospitals</td>
<td>16</td>
</tr>
<tr>
<td>ERs</td>
<td>21</td>
</tr>
<tr>
<td>Graduate Medical Education (GME) Programs</td>
<td>21</td>
</tr>
<tr>
<td>Stroke Centers</td>
<td>16</td>
</tr>
<tr>
<td>Robotic Surgery Centers</td>
<td>10</td>
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<tr>
<td>Open Heart Surgery Programs</td>
<td>9</td>
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<td>Accredited Cancer Programs</td>
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<tr>
<td>Electrophysiology Programs</td>
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<td>Behavioral Health Programs</td>
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<tr>
<td>Bariatric Surgery</td>
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<td>Hepatobiliary Programs</td>
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<td>OB Programs</td>
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<tr>
<td>Trauma Centers Level II</td>
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<tr>
<td>NICU – Level II</td>
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<td>NICU – Level III</td>
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<td>Burn Center</td>
<td>1</td>
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<td>Solid Organ Transplant Program</td>
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### Caring For Our Patients

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<tr>
<td>Admissions &amp; Observations</td>
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<td>Emergency Visits</td>
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<tr>
<td>Outpatient Visits</td>
<td>380,756</td>
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**HCA WEST FLORIDA ECONOMIC IMPACT**

Over $2.1 Billion in Economic Impact in 2016

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<tr>
<th>Total Salaries &amp; Benefits</th>
<th>$1,358,814,907</th>
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<td>Cost of Charity &amp; Uncompensated Care</td>
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<td>State Income Tax</td>
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<td>Uninsured Care Tax</td>
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<td>Sales Tax</td>
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<tr>
<td>Other Local Tax</td>
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<td><strong>Total Taxes</strong></td>
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<td><strong>Capital Investment</strong>&lt;sup&gt;1&lt;/sup&gt;</td>
<td>$105,203,688</td>
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<td><strong>Total Local Vendor Support</strong></td>
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<td>Minority &amp; Women Owned Business Support</td>
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<td>Physician Specialty Coverage for Emergency Care</td>
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<tr>
<td><strong>TOTAL Economic Impact</strong></td>
<td>$2,127,947,115</td>
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</table>

(1) 5 year annual average

FY 2016 statistics
In addition to providing access to high quality health care, we engage our communities by providing financial and volunteer support to countless charitable organizations, civic groups, schools and community programs.

BENEFITS ENROLLMENT ASSISTANCE
All of our hospitals offer on-site benefit education and enrollment assistance for programs including Medicaid, Health Exchange Plans and locally funded community programs, where available.

COMMUNITY HEALTH INFORMATION PROGRAMS & SCREENINGS
Helping our communities stay healthy through education and screenings remains a big focus with more than 33,750 registering for hospital sponsored programs last year.

OVER $125 MILLION IN TAX SUPPORT
In addition to taking care of the medical needs of the communities we serve, HCA West Florida hospitals contribute significant financial support as well through property and other local taxes, indigent care taxes, sales and state and federal taxes.

PROVIDING MORE THAN $205 MILLION IN CHARITY & UNCOMPENSATED CARE
Our hospitals continue to provide a substantial amount of healthcare services to patients without the ability to pay.

In 2016, Northside Hospital won its 4th consecutive Top Workplace in Tampa Bay recognition!
EXPANDING GRADUATE MEDICAL EDUCATION IN TAMPA BAY

HCA is committed to developing the nation’s largest network of teaching hospitals and in west Florida we remain at the forefront of this initiative, adding our seventh teaching hospital this past year.

The physician shortage is especially critical in Florida and by creating new residency positions in our hospitals, we can help alleviate this shortage and positively impact clinical quality and the patient experience. Starting in 2013, we built on the long established Graduate Medical Education (GME) programs at Largo Medical Center, Northside Hospital and St. Petersburg General Hospital. Since then, we have expanded with programs at Brandon Regional Hospital, Oak Hill Hospital, Regional Medical Center Bayonet Point and our latest this year at Blake Medical Center.

Currently 336 residents in 21 different specialty programs are training at one of our seven teaching hospitals, with plans to expand to more than 550 residents by the 2018-2019 academic year.

Nationally, HCA is one of the largest GME providers, with more than 203 programs across 21 specialties and 43 hospitals. Currently, more than 2,750 residents and fellows are participating and that number is expected to grow to 5,500 by 2020.

HCA West Florida’s commitment to Graduate Medical Education (GME) expanded to a seventh hospital in July when Blake Medical Center welcomed its inaugural class of Internal Medicine residents. Some 336 residents in 21 specialties participate in an HCA West Florida GME program today and that will grow to more than 550 residents by the 2018-19 academic year.

“A medical degree serves you well because of the incredible variety of career paths available to you. With this credential, you can choose to advocate, to lead, to improve care, to serve, to teach, to discover, and of course provide bedside care to those who need us the most. It is not, and should never be, about the money. It is about the many opportunities given to us by those whose trust we must earn and continue to deserve as we practice throughout our careers.”

Frederick Schiavone MD FACEP
DIO & Vice President, GME
HCA West Florida
QUALITY & PATIENT SAFETY

Quality care means a genuine commitment to every patient, every time.

As affiliates of the nation’s leading healthcare company, HCA West Florida hospitals have access to one of the largest clinical data warehouses in the world. This allows us to support physicians in adopting the best practices to ensure the best possible outcomes for our patients.

Among our achievements in 2016:

- 100% of our hospital Quality Leaders are certified, demonstrating their expertise in leading performance improvement.
- 100% of our hospitals have access to a Chief Medical Officer, who works with physicians to improve patient outcomes.
- 100% of our hospitals are designated Stroke Centers.
- Our rigid focus on Sepsis has resulted in 650 Additional Lives Saved since 2012! Additionally, 13 hospitals have earned Joint Commission Sepsis Certification.
- Together, our hospitals have reduced Blood Transfusions by more than 44% since 2013.
- Serious patient falls declined 18% last year as we expanded the Blake Medical Center video monitoring pilot for high risk patients.
- Expeditious surgery through the Geriatric Fracture Initiative is reducing complications and long-term mortality.
- We are expanding telemedicine in the ER with Telepsychiatry to ensure patients receive needed behavioral health assessments.
- Our Antibiotic Stewardship program is stopping the overuse of antibiotics by getting the right drug to the right patient at the right time.

HCA INNOVATIONS

- MRSA Reduction Efforts – new standard preventing life threatening infections
- March of Dimes collaboration to prevent early elective deliveries (prior to 39 weeks)
- First national health system to mandate flu vaccination
- Recognized by National Patient Safety Foundation and Institute for Safe Medication Practices for making sure that patients receive the safest possible care.
- Named one of the World’s Most Ethical Companies by Ethisphere for seven consecutive years.
- Our commitment to culturally competent care has earned us an International Innovation in Diversity Award from the Diversity Journal.
We are committed to providing the most advanced care for stroke patients, often successfully reversing its impact through best in industry performance. All of our hospitals are designated stroke centers and many also offer Teleneurology. This allows our ER physicians to instantly consult with a stroke Neurologist, to ensure the timely use of clot-busting drugs when appropriate. For patients requiring more advanced interventions, the full service DNV and state-designated Comprehensive Stroke Center’s Neuro-intervention team at Northside is prepared around the clock.
Staying Connected to Our Patients & Our Community

HCA West Florida hospitals are staying connected to our patients around the clock with more than 3.5 million visits to our websites last year.

WEBSITES & SOCIAL MEDIA

Staying connected to us has never been easier, with facility websites accessible from your phone, tablet, laptop or desktop.

Our hospitals are actively engaged with social media and we encourage patients and staff to follow up on Facebook and Twitter.

CONSULT A NURSE®

(877) 442-2362

This bilingual free service is available to assist callers with physician referrals and health information.

HCA has joined with the leading healthcare resource ShareCare to provide a wide range of tools including the AskMD App. Download today for immediate answers to health concerns.

YOUR HEALTH IN YOUR HANDS

MyHealthOne.

Supporting HCA’s mission to help patients manage their health, the new online portal MyHealthOne is now available on all facility websites. From this single access point, patients can access their medical records, test results, schedule appointments, sign up for health information classes, pre-register, and pay bills from their phone or desk.

MyHealthOne is available to everyone, with more than 146,557 accounts created already. You can sign up on the Patient Portal link on facility websites or by visiting MyHealthOne.net.
By always putting patients first, we constantly strive to improve the care we provide to ensure the highest quality possible. Our family of hospitals and other healthcare facilities is committed to implementing measures that help ensure patient safety and support our caregivers to ensure the best possible outcomes for our patients.

EMERGENCY CARE

HCA West Florida hospitals are leaders in improving ER processes to enhance patient care and reduce wait times. With 17 hospital campus sites and four freestanding ERs, including the ER 24/7 in Palm Harbor that opened in late 2016, we provide easy access to these lifesaving services along Florida’s west coast. Last year, our 21 ERs had a record 686,004 visits. Brandon Regional Hospital, which has one of the busiest ERs in the state, will complete their massive $60 million expansion later this year. Two additional freestanding ER locations are also under development and will open in 2017.

All of our hospitals are Primary Stroke Centers, with Northside Hospital achieving national DNV accreditation as a Comprehensive Stroke Center. Teleneurology services were greatly expanded to our hospital ERs, allowing for the accurate diagnosis and treatment, which can significantly impact recovery and quality of life for these patients.

TRAUMA CARE

Our trauma programs at Blake Medical Center and Regional Medical Center of Bayonet Point continue to make a difference in the lives of thousands of residents, by providing lifesaving care locally to ensure patients are treated within the “golden hour” which research has shown to greatly improve outcomes. Blake Medical Center is now the sixth hospital in the state to offer burn care services. Like HCA trauma centers throughout Florida, our hospitals are part of the trauma network affiliated with USF Health and are committed to improving outcomes through research.
ORTHOPEDICS & SPINE CARE
Orthopedic and spine surgery is changing dramatically, and one factor is the introduction of robotics. We now offer the Mako robot for minimally invasive orthopedic surgeries, like hip and knee, and the Mazor robot for spine surgery. Patients want to return to their daily activities as quickly as possible and our hospitals are providing surgeons with the latest tools to support these goals.

BEHAVIORAL HEALTH
HCA West Florida offers a full range of programs and services, including treatment for mental health and addictive issues. Our collaborative network includes behavioral health ERs, six inpatient programs, senior unit, partial hospitalization, intensive outpatient programs and electroconvulsive therapy.

CANCER CARE
HCA’s Sarah Cannon Research Institute is the largest sponsor of clinical trials in the country, providing our patients access to the latest treatment options, through our Oncology and Radiation Oncology specialists. Eight of our hospitals have achieved Accredited Cancer program (ACoS CoC) status, through extensive imaging and surgical expertise, and active Tumor Boards to ensure the best possible outcomes for our patients.

INPATIENT REHABILITATION CENTERS
In these specialty programs, patients receive comprehensive treatment in a hospital setting from a multidisciplinary team, of rehabilitation specialists, backed by innovative technology.

OBSTETRICS
Oak Hill Hospital was thrilled to open its new service, joining four other network hospitals in providing families with the outstanding obstetrical care and services. We are committed to making each family birth experience warm and personal, while ensuring a highly skilled and specialized health care team is available to assist through labor, delivery and the transition into parenthood.

"I received excellent care not only by Dr. Alan Valadie who performed the surgery, but the caring staff in the Joint Care Center. The Nursing Care and Physical Therapy were superior. I felt like I was in the Ritz Carlton."

Barbara Polis
Volunteer & orthopedics patient at Blake Medical Center
HEART & VASCULAR NETWORK

Cardiovascular and thoracic services continue to expand, with our hospitals offering the latest in technology and minimally invasive surgical options. Care may begin even before the patient arrives, with EKG and other clinical data transmitted to the ER. The expansion of TAVR, Watchman and Electrophysiology programs across our network are allowing patients the best options possible, to recover quickly and get back to the things they love doing. Our Care Assure nurse navigator program and Heart Failure Clinics are assisting cardiac patients with managing their care after discharge.

HCA West Florida raised more than $162,510 at the 2016 Tampa Bay Heart Walk, with 110 teams and 668 walkers. Congratulations to Top Fundraiser Walker Liz Durrence of Brandon Regional Hospital and HCA Walker With The Most Heart: Kurt Conover of Regional Medical Center of Bayonet Point.
PEDIATRICS

Brandon Regional Hospital’s pediatrics program continued to expand, through its affiliation with All Children’s Specialty Physicians. These physicians now provide 24/7 coverage for the Neonatal Intensive Care Units (NICU) and Pediatric Intensive Care Unit, as well as supporting the community’s surgical needs with pediatric specialties in anesthesia, cardiology, critical care, intensivist, neurology and pulmonary medicine.

All Children’s Specialty Physicians neonatology coverage expanded to Medical Center of Trinity this year, with the opening of their NICU service.

NEUROSCIENCES & STROKE

We couple collaborative care with advanced technology to offer patients the latest neurological treatments, from epilepsy and brain tumors to stroke. The Comprehensive Stroke Center at Northside is available 24/7 to support our primary stroke center network, offering onsite interventional neuroradiology for patients needing these specialized services.

SURGICAL SOLUTIONS & ROBOTICS

From single incision surgery to the da Vinci robotic system enhancements, our hospitals are continuously upgrading these services and expanding capabilities. Robotic assisted surgery is now available for bariatrics, gynecology, gynecology oncology, general surgery and urology, in addition to the specialized orthopedic and spine systems.

TRANSPLANT

Largo Medical Center successfully launched a kidney transplant program in late 2015 and has expanded its capabilities to include liver transplants. U.S. organ transplants hit a record high last year with more than 33,606, and we’re excited to bring these needed services to the communities we serve.

“To receive the previous gift of a kidney transplant on Christmas Day no less, is an indication of the dedication of Dr. Mohamed and the Transplant Institute of Florida staff at Largo Medical Center.”

Ronald De Leon – Kidney Transplant Patient
The services of our hospitals are augmented by outpatient surgery centers and physician practices to provide a complete continuum of high quality health care.

**HCA SURGERY CENTERS**

Our accredited Surgery Centers are staffed and equipped to provide patients with a convenient alternative to the hospital setting, and offer a wide range of same-day surgical, pain management and diagnostic procedures. They are conveniently located throughout West Florida and adhere to HCA’s rigorous standards of quality and patient safety.

1. All Saints Surgery Center – Brooksville
2. Ambulatory Surgery Center – Tampa
3. Bayonet Point Surgery & Endoscopy Center – Hudson
4. Bay Area Surgery Center – Riverview
5. Belleair Surgery Center – Clearwater
6. Brandon Surgery Center – Brandon
7. Countryside Surgery Center – Clearwater
8. Doctors Same Day Surgery Center – Sarasota
9. Gulf Coast Surgery Center – Bradenton
10. Gulf Pointe Surgery Center – Port Charlotte
11. New Port Richey Surgery Center at Trinity – Trinity
12. Riverwalk Surgery Center – Ft. Myers
13. Surgery Center at St. Andrews – Venice
14. Tampa Eye & Specialty Surgery Center – Tampa

**PHYSICIAN PRACTICES**

HCA Physician Services Group is comprised of locally managed physician practices, with several along Florida’s West Coast.

We provide innovative, value added solutions that help physicians deliver high quality, cost effective healthcare to support our commitment to the care and improvement of human life.
Accreditations and Certifications:

HOSPITAL (THE JOINT COMMISSION)
ADVANCED PRIMARY STROKE CENTER (THE JOINT COMMISSION)
CT, NUC MED, MRI, ULTRASOUND (ACR)
CANCER CENTER (ACOS COC)
CHEST PAIN CENTER WITH PCI (SCPC)
DIABETES SELF-MANAGEMENT PROGRAM (ADA)
DISEASE CERTIFICATIONS (THE JOINT COMMISSION):
AMI, HIP, KNEE, SEPSIS, STROKE
GRADUATE MEDICAL EDUCATION (ACGME)
LEVEL II TRAUMA CENTER (FL DEPT OF HEALTH)
TOP PERFORMER IN KEY QUALITY MEASURES (THE JOINT COMMISSION) – 3 CONSECUTIVE YEARS
VASCULAR TESTING (ICAVL)
VERIFIED TRAUMA CENTER (ACOS)

Key Services:

24-HOUR EMERGENCY SERVICES
BREAST CARE CENTER
BURN CARE CENTER
CARDIOPULMONARY REHABILITATION
COMPANY CARE OCCUPATIONAL HEALTH
COMPLEX HAND REPAIR
COMPREHENSIVE CANCER PROGRAM
DIABETES EDUCATION
HEART & VALVE INSTITUTE (WITH CARDIAC SURGERY)
GYNECOLOGY ONCOLOGY
INPATIENT REHABILITATION
JOINT CARE CENTER
LUNG CARE CENTER
MINIMALLY INVASIVE SURGERY
NEUROSURGERY
PRIMARY STROKE CENTER
ROBOTIC SURGERY
SLEEP DISORDERS CENTER
SPINE CARE CENTER
TAVR
TRAUMA CENTER LEVEL II
WOMEN’S HEALTH & WELLNESS
WOUND CARE

"Care, given with warmth, compassion, and encouragement! Positive care…My Blake Care! Thank you ICU, 3 North and Dr. Sharla Sundberg!"

Cuba Horne
Colon Cancer Survivor

Hospital Statistics:

# of Licensed Beds 383
Total Annual Admissions 15,706
Total Annual Emergency Visits 43,670
Total Patients Treated 99,578
Active Physicians 316
Total Employees 1,527
Salaries, Wages & Benefits $118,603,372
Taxes Paid $10,121,092
Cost of Charity & Uncompensated Care $21,568,508

Daniel Friedrich, FACHE
Chief Executive Officer
## Hospital Statistics:

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<th>Value</th>
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<tbody>
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## Accreditations and Certifications:

- Hospital (The Joint Commission)
- Advanced Primary Stroke Center (The Joint Commission)
- Atrial Fibrillation (SCPC)
- Bariatric Surgery Center of Excellence (ASMBS)
- Blue Distinction® Center+ For Maternity Care
- Chest Pain Center with PCI (SCPC)
- Echocardiography Laboratory (ICAEL)
- Center of Excellence for Metabolic and Bariatric Surgery (Surgical Review Corporation)
- Certifications (The Joint Commission): Acute Myocardial Infarction, Sepsis, Stroke, Coronary Artery Bypass Graft, Heart Failure
- Top Performer in Key Quality Measures (The Joint Commission): Heart Attack, Heart Failure, Pediatric Care, Pneumonia, Stroke and Surgical Care – 4th Consecutive Year
- Top 100 Hospitals – 2014 Tryven Health
- US News & World Report High Performing Hospital, COPD
- US News & World Report High Performing Hospital, Heart Failure

## Key Services:

- 24-Hour Emergency Services & Pediatric Emergency Center
- AFib & Heart Rhythm Center
- The Baby Suites
- The Behavioral Health Center
- The Breast Center
- The Emergency Center
- Brandon Regional Hospital
- Pediatric Emergency Center
- Plant City Emergency Center
- Florida Bariatric Center
- The Heart & Vascular Center
- Neonatal Intensive Care Unit - Level II & Level III (Physician Services Provided by All Children’s Specialty Physicians)
- The Neuroscience Center
- The Orthopedic Center
- The Pediatric Center
- The Spine Center
- The Women’s Center

Claude Melli celebrates his recovery with his wife Lydia, his cardiologist Dr. Umesh Gowda, and cardiac surgeon Dr. Bradley Bufkin. Melli was one of Brandon Regional Hospital’s first patients to undergo a transcatheter aortic valve replacement (TAVR) procedure, which replaces diseased aortic heart valve without open heart surgery.

Bland Eng, FACHE
Chief Executive Officer
Accreditations and Certifications:

- Hospital (The Joint Commission)
- Accredited Laboratory (The Joint Commission)
- Advanced Primary Stroke Center (The Joint Commission)
- America’s 50 Best for Vascular Surgery (Healthgrades)
- America’s 100 Best for Ophthalmic Surgery (Healthgrades)
- America’s 100 Best for Spine Surgery (Healthgrades)
- Blue Distinction® Center+ for Maternity Care
- Breast Center (ACR)
- CT, MRI, Nuc Med, PET, Ultrasound (ACR)
- Disease Certifications (The Joint Commission): Joint Replacement, Sepsis, Stroke

Key Services:

- 24-Hour Emergency Services
- Cardiopulmonary Rehabilitation
- Gastroenterology & Endoscopic Ultrasound
- Heart and Vascular Center (With Cardiac Surgery)
- Minimally Invasive Surgery
- Obstetrics & Gynecology
- Orthopedic and Spine Center of Excellence
- Primary Stroke Center
- Rehabilitative Services
- Tele-neurology & Teleradiology
- Wound Care & Hyperbaric Center

Hospital Statistics:

- # of Licensed Beds: 204
- Total Annual Admissions: 10,282
- Total Annual Emergency Visits: 38,422
- Total Patients Treated: 99,990
- Active Physicians: 359
- Total Employees: 1,053
- Salaries, Wages & Benefits: $71,054,904
- Taxes Paid: $4,985,145
- Cost of Charity & Uncompensated Care: $11,803,160

“When I felt crushing pain in my chest, I came to the hospital and was rushed right to the Heart and Vascular Center. I was told I needed bypass surgery and started to get nervous, but the staff quickly put me at ease. They were kind and caring and so professional; I knew I was getting the best. Because of these people I’m alive today.”

Marilyn Hancock
Cardiac Patient

Ralph Aleman
Chief Executive Officer
Accreditations and Certifications:

HOSPITAL (THE JOINT COMMISSION)


BEST PLACES TO WORK (MODERN HEALTHCARE) – 8TH CONSECUTIVE YEAR (2009-2016)


BLUE DISTINCTION FOR KNEE AND HIP AND SPINE

CT, NUCLEAR MEDICINE, ULTRASOUND, BREAST ULTRASOUND, MAMMOGRAPHY, STEREOTACTIC BREAST BIOPSY AND MRI OF SPINE, HEAD, BODY, MSK (ACR)

CERTIFICATIONS – THE JOINT COMMISSION: ADVANCED DIABETES, ADVANCED PRIMARY STROKE CENTER, COPD, JOINT REPLACEMENT HIP, JOINT REPLACEMENT KNEE, SEPSIS, SPINAL FUSION

AMERICAN HEART ASSOCIATION GOLD PLUS – STROKE (AHA)

TOP HOSPITALS WITH GREAT ORTHOPEDIC & SPINE PROGRAMS (BECKERS HOSPITAL REVIEW) – 5TH CONSECUTIVE YEAR

TOP PERFORMER IN KEY QUALITY MEASURES (THE JOINT COMMISSION) 5 CONSECUTIVE YEARS

AMERICA’S 50 BEST HOSPITALS FOR VASCULAR SURGERY AWARD (HEALTHGRADES)

Key Services:

24-HOUR EMERGENCY SERVICES
BREAST CARE CENTER
CARDIOVASCULAR SERVICES
CARDIOPULMONARY REHABILITATION
DIAGNOSTIC IMAGING
ELECTROPHYSIOLOGY
GENERAL SURGERY
GYNECOLOGIC ONCOLOGY
INSTITUTE FOR SPINE AND ORTHOPEDIC SURGERY
MINIMALLY INVASIVE SURGERY
NEUROLOGY
NEUROSURGERY
ONCOLOGY
ORTHOPEDIC AND SPINE INSTITUTE
PERCUTANEOUS CORONARY INTERVENTION (PCI)
REHABILITATION SERVICES, PHYSICAL THERAPY, OCCUPATIONAL THERAPY, SPEECH THERAPY
ROBOTIC SURGERY SERENITY PLACE (VOLUNTARY BEHAVIORAL HEALTH FOR ADULTS)
UROLOGY
WOUND MANAGEMENT AND HYPERBARIC MEDICINE

Construction is underway at Doctors Hospital of Sarasota ER in Lakewood Ranch. The new 11,000 square foot, free standing emergency room will have 24/7 board certified emergency physician coverage, X-ray, cat scan, ultrasound, laboratory, and pharmacy services for adults and children in Lakewood Ranch and the surrounding communities. This new addition to the community continues our mission to be the healthcare provider of choice for the rapidly growing I-75 corridor communities and deliver high quality and efficient emergency care with warmth, friendliness and personal pride.

Robert Meade
Chief Executive Officer

Hospital Statistics:

# of Licensed Beds 155
Total Annual Admissions 7,760
Total Annual Emergency Visits 26,546
Total Patients Treated 50,702
Active Physicians 337
Total Employees 772
Salaries, Wages & Benefits $50,982,195
Taxes Paid $5,165,182
Cost of Charity & Uncompensated Care $5,498,566
Accreditations and Certifications:
- “A” PATIENT SAFETY SCORE – 8 CONSECUTIVE TIMES (LEAPFROG GROUP 2013-2016)
- FOUR-STAR OVERALL HOSPITAL QUALITY & SAFETY RATING (CMS)
- TOP PERFORMER IN KEY QUALITY MEASURES – 3RD CONSECUTIVE YEAR (THE JOINT COMMISSION)
- HOSPITAL (THE JOINT COMMISSION)
- CERTIFICATIONS (THE JOINT COMMISSION):
  - HEART FAILURE, JOINT REPLACEMENT HIP,
  - JOINT REPLACEMENT KNEE, SEPSIS
- CHEST PAIN CENTER WITH PCI (SCPC)
- PRIMARY STROKE CENTER (AHCA)
- CT, MAMMOGRAM, MRI, NUCLEAR MEDICINE, ULTRASOUND (ACR)
- 2016 BUSINESS OF THE YEAR (ENGLEWOOD CHAMBER OF COMMERCE)

Key Services:
- 24-HOUR EMERGENCY SERVICES
- CARDIAC CATHETERIZATION WITH INTERVENTION
- CARDIOLOGY
- COMPREHENSIVE REHABILITATION
- DIAGNOSTIC IMAGING
- DIALYSIS (INPATIENT)
- ELECTROPHYSIOLOGY
- ENDOSCOPIC ULTRASOUND
- GASTROENTEROLOGY
- GENERAL AND VASCULAR SURGERY
- GYNECOLOGY
- HOSPITALISTS
- INFECTIOUS DISEASE
- JOINT CARE CENTER AND ORTHOPEDICS
- MAMMOGRAPHY & DEXA SCAN
- MRI
- NEPHROLOGY
- OPHTHALMOLOGY
- RESPIRATORY SERVICES
- ROBOTIC SURGERY
- TELENURGEOLOGY
- UROLOGY
- WOMEN’S CENTER
- WOUND CARE CENTER

“I would highly recommend Englewood Hospital. I would recommend them for treatment of adults but also for children because I felt like they definitely made him (my son) feel very comfortable and secure.”

Lori Wellbaum-Emery
Attorney at Law

Hospital Statistics:

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Valerie Powell-Stafford, MHSA, FACHE
Chief Executive Officer
### Hospital Statistics:

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### Accreditations and Certifications:

- Hospital (The Joint Commission)
- America's Top 100 Hospitals (Healthgrades)
- Chest Pain Center with PCI (SCPC)
- Community Cancer Program (ACOS COC)
- Inpatient Rehabilitation Program (CARF)
- Best Hospital & Best ER By Readers of Charlotte Sun
- Best Hospital by Readers of Florida Weekly
- Certifications – The Joint Commission: Advanced Primary Stroke Center, Joint Replacement Hip, Joint Replacement Knee, Sepsis, Spine Surgery
- Distinguished Hospital for Clinical Excellence (Healthgrades)
- Top Performer in Key Quality Measures – 4th Consecutive Year (The Joint Commission)

### Key Services:

- 24-Hour Emergency Care
- Cancer Care
- Cardiovascular Services
- Center for GI & Digestive Health
- Diagnostic Imaging
- Company Care
- Emergency Care
- General Surgery
- Inpatient Rehabilitation Center
- Neurosciences
- Outpatient Rehabilitation
- Open Heart Surgery
- Physical Therapy
- Spine & Orthopedic Center
- Stroke Center
- Surgical Services
- Weight Loss Surgery
- Women's Services
- Wound Management & Hyperbaric Medicine

### Testimonial

"Thanks to Dr. Steven Goldin and Fawcett Memorial Hospital, my wife and I will be able to enjoy our boat again this summer. We are so lucky to have Dr. Goldin here in Port Charlotte and the care that we received at Fawcett was wonderful. I cannot say enough good things about Dr. Goldin and Fawcett Memorial Hospital."

Ray McNemar
Advanced GI Surgery

### Photo

- Bill Hawley, Chief Executive Officer
Tampa resident, physician and spine surgery patient, Sarah Lord, says she gets why people choose Largo Medical Center and Neurosurgeon, Robert Kowalski, MD:

“Dr. Kowalski has impeccable credentials and shows calm, compassion by ensuring you’re a good surgical candidate and that every measure’s taken to ensure your safety,” she said. “I had a good experience with Largo’s staff. I felt confident in their abilities!”
Medical Center of Trinity opened its NICU a year ago – offering advanced levels of care for babies born as early as 32 weeks, as well as high-risk pregnancies. As the first NICU in Pasco County, it also serves patients from Hernando, northern Pinellas and Hillsborough counties.

Accreditations and Certifications:
- HOSPITAL (THE JOINT COMMISSION)
- ADVANCED PRIMARY STROKE CENTER (THE JOINT COMMISSION)
- AMERICAN INSTITUTE OF MINIMALLY INVASIVE SURGERY
- GYNECOLOGICAL CENTER OF EXCELLENCE
- BLUE DISTINCTION CENTER FOR MATERNITY CARE
- CHEST PAIN CENTER WITH PCI (SCPC)
- COMMUNITY CANCER PROGRAM (ACOS COC)
- CT, MAMMOGRAM, MRI, NUCLEAR MEDICINE, ULTRASOUND (ACR)
- FIVE STAR RECIPIENT FOR REPAIR OF ABDOMINAL AORTA – 3 YEARS IN A ROW 2015-2017 (HEALTHGRADES)
- FIVE STAR RECIPIENT FOR APPENDECTOMY 2017 (HEALTHGRADES)
- FIVE STAR RECIPIENT FOR TREATMENT OF GI BLEED 2017 (HEALTHGRADES)
- FIVE STAR RECIPIENT FOR TREATMENT OF STROKE 3 YEARS IN A ROW 2015-2017 (HEALTHGRADES)
- JOINT REPLACEMENT HIP, JOINT REPLACEMENT KNEE, SEPSIS (THE JOINT COMMISSION)
- TOP PERFORMER IN KEY QUALITY MEASURES: HEART ATTACK, HEART FAILURE, PNEUMONIA, SURGICAL CARE AND STROKE (THE JOINT COMMISSION)
- 2015, 2014, 2013 TOP PLACES TO WORK (TAMPA BAY TIMES)

Key Services:
- BEHAVIORAL HEALTH
- CANCER CARE
- CARDIO REHABILITATION
- DIAGNOSTIC IMAGING
- EMERGENCY CARE – ADULT AND PEDIATRIC
  - MEDICAL CENTER OF TRINITY
  - CITRUS PARK ER
  - ER 24/7 IN PALM HARBOR
- HEART & VASCULAR
- MEN’S HEALTH
- MINIMALLY INVASIVE SURGICAL SPECIALTIES
- NEUROSURGERY
- OBSTETRICS INCLUDING NICU
- OPEN HEART SURGERY
- REHABILITATION SERVICES
- ROBOTIC ASSISTED SURGERY
- SLEEP CENTER
- SPINE & ORTHOPEDICS
- WOMEN’S IMAGING CENTER WITH COMPREHENSIVE BREAST CARE
- WOUND CARE & HYPERBARIC MEDICINE

Hospital Statistics:

- # of Licensed Beds: 288
- Total Annual Admissions: 16,566
- Total Annual Emergency Visits: 71,246
- Total Patients Treated: 112,732
- Active Physicians: 353
- Total Employees: 1,592
- Salaries, Wages & Benefits: $109,033,469
- Taxes Paid: $7,628,747
- Cost of Charity & Uncompensated Care: $19,580,355

Leigh Massengill
Chief Executive Officer
Accreditations and Certifications:
- Hospital (The Joint Commission)
- Advanced Primary Stroke Center (The Joint Commission)
- Mammography and MRI (ACR)
- Sepsis Certification (The Joint Commission)
- Sleep Lab (AASM)
- Bariatric Surgery Center of Excellence (MBSAQIP)

Key Services:
- 24-hour Emergency Services
- 64-slice CT Scanner
- Behavioral Medicine & Neurotherapy (ECT)
- Cardiovascular Services
- Diagnostic Cardiac Catheterization Lab
- Digestive Health
- Digital Mammography
- Florida Bariatric Center
- Health 4 Seniors
- Infectious Disease Services
- Interventional Radiology
- Lung Care Program
- Ophthalmology
- Orthopedics & Spine Care
- Pain Management
- Pelvic Floor Program
- Physical Therapy Services
- Plastic Surgery
- Robotic Surgical Services
- Sleep Disorders Center
- Speech Language Services
- Urology Services
- Women’s Diagnostic Services
- Wound Care & Hyperbaric Medicine

Medical Director Dr. Richard DiCicco, Bariatric Director Sharon Barnett, RN, and the team at Memorial Hospital have created a premier destination and training site for robotic surgeons performing this life-altering surgery.

“Dr. DiCicco and Memorial Hospital changed my life.”
Esperanza Berguelich, Bariatric Patient

Hospital Statistics:

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Sonia Wellman, RN, BSN, MBA, FACHE
Chief Executive Officer
Northside Hospital has elevated their nursing care to the next level by earning Comprehensive Stroke Certification by DNV GL Healthcare, reflecting the highest level of competence for treatment of serious stroke events. The hospital is the first in Tampa Bay and third in the state to earn this national distinction.

Accreditations and Certifications:
- HOSPITAL (THE JOINT COMMISSION)
- ATRIAL FIBRILLATION (SCPC)
- CHEST PAIN CENTER WITH PCI (SCPC)
- V5 CHEST PAIN ACCREDITATION & RESUSCITATION CENTER (SCPC)
- COMPREHENSIVE STROKE CENTER NATIONAL DESIGNATION – ONLY PINELLAS HOSPITAL AND 1 OF 8 IN STATE (DNV-FL)
- CT, MRI, NUCLEAR MEDICINE AND ULTRASOUND (ACR)
- GRADUATE MEDICAL EDUCATION PROGRAM (AOA)
- GET WITH THE GUIDELINES HEART FAILURE SILVER PLUS QUALITY ACHIEVEMENT AWARD (AHA)
- GET WITH THE GUIDELINES STROKE GOLD PLUS ACHIEVEMENT AWARD TARGET: STROKE HONOR ROLL ELITE PLUS (AHA)
- 2016 MISSION: LIFELINE STEMI RECEIVING CENTER GOLD PLUS – 3RD YEAR IN A ROW (AHA)
- SEPSIS CERTIFICATION (THE JOINT COMMISSION)
- TOP PERFORMER IN KEY QUALITY MEASURES – 4 CONSECUTIVE YEARS (THE JOINT COMMISSION)
- TOP WORK PLACE - TAMPA BAY TIMES – 4 CONSECUTIVE YEARS
- RECIPIENT OF THE HEALTHGRADES CARDIAC SURGERY EXCELLENCE AWARD™ (HEALTHGRADES)
- NAMED AMONG THE TOP 10% IN THE NATION FOR CARDIAC SURGERY (HEALTHGRADES)
- FIVE-STAR RECIPIENT FOR VALVE SURGERY (HEALTHGRADES)

Key Services:
- 24-HOUR EMERGENCY SERVICES
- 64-SLICE CT SCANNER
- AFIB & HEART RHYTHM CENTER
- CARDIAC CLINICAL RESEARCH (SCRI)
- CARDIOPULMONARY OUTPATIENT REHABILITATION
- COMPANY CARE OCCUPATIONAL HEALTH
- COMPREHENSIVE STROKE CENTER
- DEDICATED ELECTROPHYSIOLOGY LAB
- DIAGNOSTIC SERVICES
- GRADUATE MEDICAL EDUCATION PROGRAM
- HOSPITALISTS
- INTERVENTIONAL NEURORADIOLOGY
- NEUROSCIENCE INSTITUTE
- OUTPATIENT HAND THERAPY
- PERCUTANEOUS CORONARY INTERVENTION (PCI)
- PET THERAPY PROGRAM
- REHABILITATION SERVICES
- SPINE AND ORTHOPEDIC INSTITUTE
- TAMPA BAY HEART INSTITUTE (WITH CV SURGERY, TAVR & WATCHMAN IMPLANT)
- TELENEUROLOGY
- VALET SERVICES

Northside Hospital has elevated their nursing care to the next level by earning Comprehensive Stroke Certification by DNV GL Healthcare, reflecting the highest level of competence for treatment of serious stroke events. The hospital is the first in Tampa Bay and third in the state to earn this national distinction.
Twins delivered in two different years! Oak Hill's OB team brought in another first. On December 31, 2016 at 11:43 p.m. baby girl Yullianna was born followed by brother Zane on January 1, 2017 at 12:01 a.m. The twins were one of only four sets born in two different years throughout the entire nation. This means that although Yullianna and Zane are twins, they have two different birthdays.
**Palms of Pasadena Hospital**

1501 Pasadena Avenue | St. Petersburg, FL 33707 | (727) 381-1000 | PalmsPasadena.com

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### Hospital Statistics:

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### Accreditations and Certifications:

- Hospital (The Joint Commission)
- Advanced Primary Stroke Center (The Joint Commission)
- Atrial Fibrillation (SCPC)
- CT, Mammography, MRI and Nuclear Medicine (ACR)
- Bariatric Surgery Center of Excellence
- Atrial Fibrillation with Adolescent Qualifications (ASMBS)
- Sepsis Certification (The Joint Commission)
- 2016 Fit Friendly Workplace Gold Achievement (AHA)
- 2014 Overall Business of the Year (Tampa Bay Beaches Chamber of Commerce)

### Key Services:

- 24-Hour Emergency Services
- 64 Slice CT Scanner
- AFIB & Heart Rhythm Center
- BCIR
- Cardiovascular & Pulmonary Rehabilitation
- Cardiovascular Services
- Caring Connection Senior Program
- Company Care & Occupational Health
- Endoscopic/Digestive Health Center
- Florida Bariatric Centers
- Gynecology
- Hospitalists
- Interventional Radiology
- Mammography
- Neurology
- Orthopedic and Spine
- Otolaryngology
- Outpatient Heart Failure Clinic
- Outpatient Nutritional Counseling
- Outpatient Rehabilitation
- Peace of Mind Seasonal Patient Program
- Plastic Surgery
- Podiatry
- Pulmonary Medicine
- Rehabilitation Services
- Sleep Disorders Center
- Stroke Program
- Vascular
- Wound Care & Hyperbaric Medicine

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"From the Emergency Room doctor who sensed my apprehension, took my hand and reassured me that he and the team would take great care of me, to the extremely kind and attentive nurses who cared for me, the loving sense of family at Palms was amazing. I am doing well now, but Palms of Pasadena Hospital will always be my home for healthcare. I am proud to feel part of their wonderful family."

*Patricia Hall, Patient*

_from left to right: Rebecca Majoros, RN, Patricia Hall, Cecelia Lawson, RN_

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**Sharon D. Hayes, RN, BSN, MBA**

Chief Executive Officer
Nicholas Lovero and his wife Paulette remember when people are nice to them—like the staff at Regional Medical Center Bayonet Point. After successful pacemaker implants for each, she received three cardiac stents and he learned he had Atrial Fibrillation. Nicholas could not take long term blood thinners, so the hospital’s new Watchman option was ideal. This one-time procedure implants a device that serves as an alternative to blood thinners and reduces the risk of stroke. It was a great success, and he is now off blood thinners and the couple continues to enjoy improvements in their health and quality of life.

Shayne George, MBA, MHA, FACHE
Chief Executive Officer
South Bay Hospital

4016 Sun City Center Blvd. | Sun City Center, FL 33573 | (813) 634-3301 | SouthBayHospital.com

Accreditations and Certifications:
- HOSPITAL (THE JOINT COMMISSION)
- ACCREDITED CHEST PAIN CENTER (SCPC)
- ADVANCED PRIMARY STROKE CENTER (THE JOINT COMMISSION)
- CT, MAMMOGRAPHY, MRI, ULTRASOUND (ACR)
- FIVE STAR RECIPIENT FOR HIP FRACTURE TREATMENT (HEALTHGRADES)
- GOLD PLUS AWARD (AMERICAN HEART ASSOCIATION)
- CERTIFICATIONS (THE JOINT COMMISSION): ADVANCED PRIMARY STROKE CENTER, HEART FAILURE, JOINT REPLACEMENT HIP, JOINT REPLACEMENT KNEE, SEPSIS
- TOP PERFORMER IN KEY QUALITY MEASURES – 5TH CONSECUTIVE YEAR (THE JOINT COMMISSION)

First patient Ms. Elsie Cuevas-Cousar joins the hospital team to cut the ribbon to enter the new Patient Tower featuring large private rooms, beautiful decor and the latest technology.

Key Services:
- 24-HOUR EMERGENCY SERVICES
- ADULT CRITICAL CARE
- BREAST MRI
- CANCER RESOURCE CENTER
- CARDIAC CATHETERIZATION
- CARDIOLOGY
- CENTER FOR JOINT AND SPINE CARE
- DIAGNOSTIC IMAGING
- DIGITAL MAMMOGRAPHY
- HEART & VASCULAR CENTER
- INFECTIOUS DISEASE
- INTERVENTIONAL RADIOLOGY
- MEDICAL IMAGING
- MINIMALLY INVASIVE SURGERY
- NEUROLOGY
- ORTHOPEDICS
- PODIATRY
- PULMONARY MEDICINE
- SPINE CARE
- UROLOGY
- VASCULAR SURGERY

Hospital Statistics:

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Sharon L. Roush
Chief Executive Officer
Hospital volunteer Viola Grill celebrates her 100th birthday with a surprise party from hospital staff and volunteers. She was especially happy to see members of her family there along with many of the St. Pete General staff. Amazingly, Viola runs the information desk on Thursday afternoons and still drives, noting she just got her license renewed for another six years!
Everyone has treated me so wonderful here. Thank you for everything you’ve done for me.

Augusta Diggs
First PCI patient

Tampa Community Hospital introduced Percutaneous Coronary Intervention (PCI) services this year, enabling heart attack patients to receive lifesaving treatment immediately to restore blood flow to the heart muscle.